



PUBLIC TRANSPORT SERVICE CORPORATION

57TH

ANNIVERSARY

CELEBRATION
MOVING PEOPLE FORWARD
since 1965





57TH
ANNIVERSARY



Chairman's Address

Edwin Gooding - Chairman

As we celebrate our 57th Anniversary, I reflect on the remarkable accomplishments of the P.T.S.C over the last five (5) decades. These achievements form major milestones throughout the history of the PTSC and has moulded it into the organisation we all know and see today.

In this special edition, we highlight the journey which began in May 1965 and the changes made progressively in the way we serve our customers and conduct our business with each passing year.

We have continued to work tirelessly towards becoming a world class public bus transportation provider. This approach squarely focuses on satisfying our existing client base while at the

same time attracting new customers.

The P.T.S.C will procure 300 new buses in the near future, the majority of which will be electric buses, increasing our overall fleet to 500 buses. This will position us to consistently meet and surpass customer expectations. The P.T.S.C remains mindful of its carbon footprint, as is highlighted in this special edition supplement. This approach aligns to our strategy to be an environmentally friendly P.T.S.C.

As we celebrate yet another anniversary, I take this opportunity as the Chairman of the PTSC to commend the Board of Directors, Management and staff of the P.T.S.C for their dedication in making the P.T.S.C the institution that it is today.



MOVING PEOPLE FORWARD SINCE 1965- NOTABLE ACHIEVEMENTS THROUGHOUT THE YEARS

1965

The P.T.S.C begins operations on 1st May and continues to oversee Trinidad and Tobago's public transportation bus system.

1977

The P.T.S.C experiences a significant increase in its ridership as a result of the opening of the Priority Bus Route.

1984

The Driver/ Conductor System is introduced as part of a strategy to improve efficiency. At the same time, the pre-paid ticket system is expanded.

1991

The P.T.S.C launches its Express Commuter Service as its "flagship" service in recognition of the need to provide an upscale service to satisfy user segments outside the traditional transit service. This luxury air-conditioned service utilizes a fleet of 80 new Thomas-Cummings Transit Liner buses stationed along major transport corridors.

2000

The P.T.S.C commissions 46 Marcopolo buses. 30 units were allocated to the Express Commuter Service, 14 towards the Transit Service and 2 towards the Volvo Articulated units.

2001

The P.T.S.C operates Transit, Rural, Tours and Charters, Maxi Taxi School Services and Express Commuter Services.

2005

The P.T.S.C becomes "Hi-tech" through the implementation of AC units, DVD systems and service accessibility for the differently abled.

2008

The P.T.S.C commissions 90 new buses to service Trinidad and Tobago. The P.T.S.C also initiates major refurbishments at City Gate, Port of Spain.

2009

The 30 Deluxe Coaches that were purchased for the Summit of the Americas were offered as an executive option for commuters on the Port of Spain to San Fernando Route.

2010

- The Sangre Grande depot undergoes major renovation works in January.

- In May, the P.T.S.C commissions 85 new buses.

- In August, the P.T.S.C launches its new San Fernando /UWI-St. Augustine service.

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2012

• The P.T.S.C establishes a Bus Driver Training Academy at the Vehicle Management Corporation of Trinidad and Tobago's (VMCOTT) Laventille compound. During the period of May 2012 to April 2014 seven hundred and seventy-two (772) bus drivers were trained.

• The PTSC undertakes a procurement effort to purchase 24 Chinese manufactured Yutong buses to provide services for the elderly and differently abled community. Tenders were invited in 2011 and after evaluation the contract was awarded at a cost of thirteen point six million (\$13,600, 000). The buses were delivered in 2012.

2014

• The P.T.S.C through the Ministry of Transport, establishes a Committee to make recommendations on the rationalisation of its fleet. In December, the Committee finalises its report and it was approved by the Cabinet.

2018

• P.T.S.C's Board of Directors establishes a 5 pillar Environmental Management Plan.

• 35 new buses are commissioned for use in Trinidad and Tobago. Of these buses, 25 are CNG-Fuelled and 10 are diesel buses - 20, of which, are allocated to Trinidad, and 15 for Tobago.

2019

The Maximo Fleet Management System is implemented to boost risk management and improve daily operations.

2020

• 25 new buses are commissioned for Trinidad and Tobago. Of which, 23 are CNG-Fuelled and 12 diesel fuelled.

• Complete restoration and refurbishment works on the Curepe, Tunapuna and San Juan Transit Halls.

2022

• The P.T.S.C launches its Zero Waste Campaign in March; installing 18 recycling bins at the Port of Spain platform.

• The P.T.S.C commissions the largest CNG only station in the Caribbean at its Port of Spain depot on April 27th, 2022.

Congratulations to the management and staff of the Public Transport Service Corporation on your

57th Anniversary

serving the public of Trinidad and Tobago.

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[Information obtained from PTSC Archives, Newspaper Articles, the National Trust of Trinidad and Tobago]



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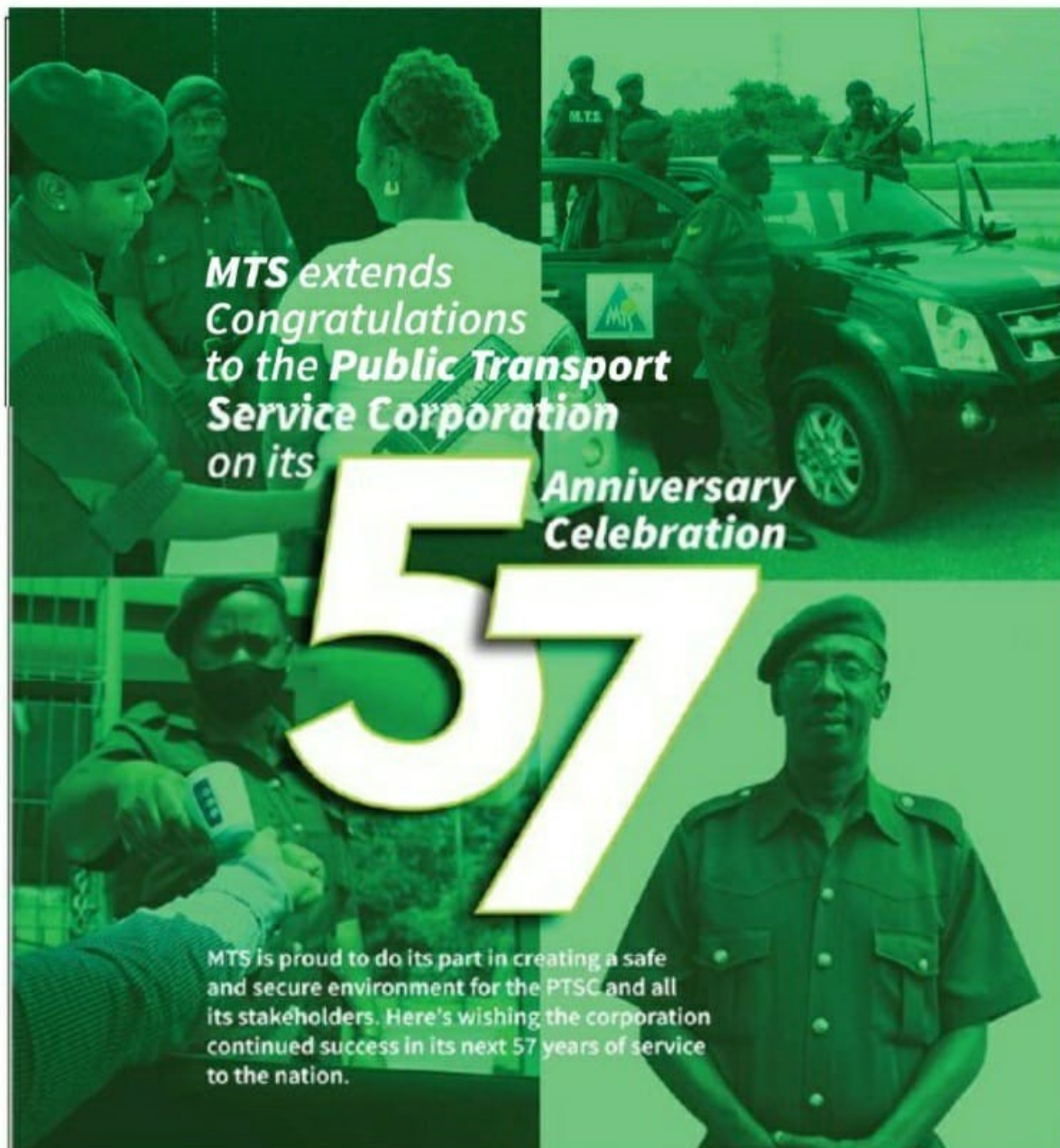
From Rail to Bus - The History of the TGR.

The Trinidad Government Railway (TGR) once moved everything. From passengers to mail, police officers to prisoners, oil to sugar and coffee to cattle, everything and anything was moved by the station. It was not until the 1920s that this changed.

Trinidad's railways linked Port of Spain with stations along the east-west corridor. These included San Juan, Tunapuna, Arima, Central, San Fernando, Princes Town and Rio Claro. Ironically, the expansion of railways across Trinidad facilitated the movement of equipment, materials and labour which would accelerate road construction and become the main reason for the railway's own demise.

The system was considered to be as advanced as any in the world. At one time, it incorporated diesel engines that were only introduced into British Railway systems some twenty years later.

The Company even experimented with a travelling post office on the train so that customers could deposit their mail directly into the mail compartment. There is also evidence of a circus train between Port of Spain and San Fernando.



MTS extends
Congratulations
to the **Public Transport
Service Corporation**
on its

**Anniversary
Celebration**

MTS is proud to do its part in creating a safe and secure environment for the PTSC and all its stakeholders. Here's wishing the corporation continued success in its next 57 years of service to the nation.



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MOVING PEOPLE WHEN IT MATTERS MOST

CONGRATULATING THE
PUBLIC TRANSPORT SERVICE CORPORATION
ON THEIR

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THANK YOU FOR MOVING PEOPLE
WHEN IT MATTERS MOST!



The TGR also owned and operated a "Steamer Service" (SS) along the coast. They operated two main steamers; the SS Naparima and the SS St. Patrick. They even owned the SS Belize.

The Nationalisation of buses came into being by the establishment of the Public Transport Service Corporation (P.T.S.C.) on November 21st, 1964. Under the P.T.S.C. there would be no more TGR. The new organisation would manage public transport, both on the road and rail.

In London, a loan was negotiated with the British Government for the sum of £1,200,00 by a four-man mission from Trinidad under the Minister of Public Utilities, Mr Kamaluddin Mohammed, who met with the British Ministry of Overseas Development.

(Information obtained from Mr. Glen Beadon- Trinidad Railway Specialist and the National Trust of Trinidad and Tobago.)





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PTSC LAUNCHES ITS ZERO WASTE CAMPAIGN

The Public Transport Service Corporation (PTSC) held its Zero Waste Campaign Launch on March 18th, 2022-Global Recycling Day. The PTSC saw this as an opportunity to install eighteen (18) recycling bins on its Port of Spain City Gate terminal.

Being cognizant of our carbon footprint due to our daily operations, the PTSC has embarked on a number of environmental initiatives to become more environmentally friendly. These environmental initiatives are strategically aligned to the Government of the Republic of Trinidad and Tobago's commitment to reduce GHG emissions by December 31st, 2030. The Zero Waste Campaign aims to minimise the waste generated by the PTSC, and the recycle bins are one facet of this operation extended to commuters.

Present at the Launch were His Worship Alderman Joel Martinez, Mayor of Port of Spain, Chairman of the Solid Waste Management (SWMCOL) Mr. Ronald Milford, Chairman of the PTSC Mr. Edwin Gooding and other Board and Management representatives of the PTSC.

Chairman of the PTSC Mr. Edwin Gooding remarked, "Through the development of our Strategic Plan 2018-2020 the PTSC is not only committed to providing a safe, cost-effective and reliable bus transportation system across communities but has pledged its commitment to greening its operations. The impact from this single initiative will see thousands of plastic bottles and other non-biodegradable waste collected for recycling, even lessening the occurrence of flooding in downtown Port of Spain which is, in some part as a result of littering."

To promote citizen engagement and awareness of this initiative, the PTSC partnered with SWMCOL who is the key stakeholder in waste disposal and recycling. The accumulated waste collected from these recycling bins will in turn be collected by SWMCOL.

The PTSC remains committed to becoming more resource-efficient, doing our part to preserve our planet's most precious resources.

'MOVING PEOPLE FORWARD'



A LOOK AHEAD – CREATING A WORLD CLASS BUS TRANSPORTATION SYSTEM

The PTSC continues to work to become the pride of our people. Our strategic approach to achieve this will focus on customer satisfaction and ways to attract the Millennial and Gen Z cohorts, the future users of mass transit. We understand that we will have to compete more effectively with other modes of public transportation. Below are our future plans!

- **An Increase in Service Efficiency-**
The P.T.S.C plans to acquire 300 new buses in the hopes of expanding its daily operational fleet to 500 buses. Buses will be fitted with intelligent information and communication technology software and then assigned to a specific route.
- **Improved Accessibility -**
The P.T.S.C aims to refurbish all bus stops and shelters to a design that targets the comfort

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We recognise and support your continued efforts in providing the people of T&T with a safe, economical and efficient transport service.

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and accessibility of persons with disabilities. The Deluxe Coach Service Lounge, located at South Quay Port of Spain, will also undergo a state of the art re-design with the goal of catering towards commuters' wellbeing and the increase of the service's profitability.

• New Infrastructure –

To facilitate the acquisition of new buses and to improve on our overall customer experience, the following infrastructures are being built:

- Construction of a Passenger Facility:

This facility is scheduled to be constructed Sangster's Hill, Tobago. There is an urgent need for the construction of a Bus Terminal Facility in the City of Scarborough, as the last terminal area had to be relocated. The proposed facility will be constructed at the allocated parcel of land at Sangster's Hill, Tobago. The social impact of this project will include economic activity generated by having the Facility constructed in the area and employment opportunities. Commuters in

Tobago will enjoy a clean, safe and modern environment as they await the service.

- Multi Modal Transportation Hub:

The P.T.S.C plans to construct, manage and operate a Multi-Modal Transportation Hub by the Tarouba Stadium. The hub will incorporate shopping centres, park and ride facilities, bus repair operations and gas stations. This initiative will assist in the reduction of traffic on the nation's roads due to the additional service areas that would now be available for maxi taxis and H taxis.

- Development of a Rio Claro Passenger Facility:

This project will deliver a modern facility that accommodates minor bus repairs, a customer waiting area, administrative offices and a concessionary area. The facility will enhance the public transportation service in the Rio Claro area and environs and will allow additional and un-serviced routes to be serviced.

- New Bus Depot at Factory

Road Chaguanas -

The PTSC plans to construct a Bus Depot at its Factory road location to address the needs of the travelling public in the Chaguanas and environs. The establishment of this new bus depot will ensure that all un-serviced and deprived routes will receive an efficient and reliable bus transportation service.

• Technological Advancements -

To provide a safe, adequate, economic and efficient transportation system adapted to the needs of the country the PTSC proposes to implement an integrated solution that will :

(1) Provide free internet on board all Buses

(2) Allow real time tracking of Buses and reports

(3) Allow easier access to commuters through a Customer Mobile app.

(4) Allow greater accessibility and flexibility to commuters in purchasing tickets,

through an e-payment platform

(5) Optimize and automate the Route Service scheduling and streamline Driver/ Asset dispatching functions.

• Keeping our women safe -

The safety of women and girls is one of our top priorities. In light of recent events, the PTSC remains committed to provide a safe service to all. We currently service rural areas for e.g. Aripo, Tabaquite Mayaro etc. and plans to extend services to more rural communities so that women and girls can be safe to and from their respective destinations.

• Introduction of a small parcel/ freight service

As in the days of the TGR and as part of our revenue generation, the PTSC will continue in the tradition and implement a small parcel service. This service is safe and will apply to our Limited to Non-Stop services only.



THE P.T.S.C – A MAJOR CONTRIBUTOR TO A GREENER TOMORROW

In 2018, the P.T.S.C's Board and Management took stock of the government of the Republic of Trinidad and Tobago's commitment to reduce its cumulative greenhouse gas (GHG) emissions by 15% in the sectors of industry, power generation and transportation by 2030. The need to take action became evident and the Environmental Management Plan was formulated. Below are some of the environmental initiatives that the P.T.S.C is aggressively pursuing:

- **Acquisition of Electric Buses -**
The P.T.S.C has begun the process to acquire 300 buses.

CONGRATULATIONS PTSC



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the majority of which will be electric. These buses in collaboration with the P.T.S.C's daily operating fleet of 71 CNG-Fuelled buses will allow the Corporation to remain in alignment with the government's commitment to reduce GHG emissions.

• Rainwater Harvesting -

The P.T.S.C is exploring the feasibility of Rainwater Harvesting with the goal of creating an alternative water supply to wash buses. The aim is to collect rainwater during the rainy season for use in the dry season. The P.T.S.C endeavours to be able to redirect some of the water that would normally

use to wash our buses to communities that experience water shortages.

• Recycling of Waste Oil and Used Batteries -

The P.T.S.C has opened its Port of Spain Depot to procurement agencies in order to properly dispose or repurpose its used buses, batteries, chassis, paper, tyres and waste oil. Tyres that cannot be rethreaded and those that can, without compromising their safety and integrity, are redirected to SWMCOL to ensure their proper disposal.

• The Creation of Artificial Reefs -

The P.T.S.C is also partnering

with relevant stakeholders to determine the feasibility of creating artificial reefs with its derelict bus shells.

• The Elimination of Single Use Plastic Bottles -

The P.T.S.C is working assiduously to service and install new water dispensers with the hope of eliminating single-use plastic bottles at the Corporation.

• Becoming Paperless -

The P.T.S.C is making strides to function in a more paperless environment, with the implementation of an I.T. infrastructure that

promotes electronic transactions both internally and externally. Additionally, the waste copy paper generated at the Port-of-Spain Depot are shredded and recycled. The PTSC expects other depots to follow suit before May 30th, 2022.

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